



Installation, Operation and Maintenance

# Owner's Manual



**SQ-PA, S1Q-PA, S2Q-PA, S5Q-PA, S8Q-PA, S12Q-PA,  
SSM-14, SSM-17, SSM-24, SSM-37, SSM-39**

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**P/N 520104**



## Why buy original factory specified lamps...

- All Sterilight® systems are third-party verified in actual biodosimetry tests (complete bacteriological evaluation of the system, not just electrical output of the lamp).
- All Sterilight® UV systems are CSA certified with Sterilume® lamps. The use of any replacement lamp other than the original Sterilume® replacement will result in voiding the CSA certification and placing the onus of electrical safety in the hands of the user (this will also affect possible insurance coverage if required).
- R-Can **WILL NOT** warranty **ANY** component of the UV system unless genuine Sterilume® replacement lamps are used in the system. The use of any lamp, unless specifically authorized by the company, will result in a full voidance of the warranty - NO EXCEPTIONS.
- Regardless of what another lamp vendor may tell you, R-Can can not guarantee the efficacy of the UV system without the use of genuine Sterilume® UV lamps.

## Why are Sterilume® lamps the best available...

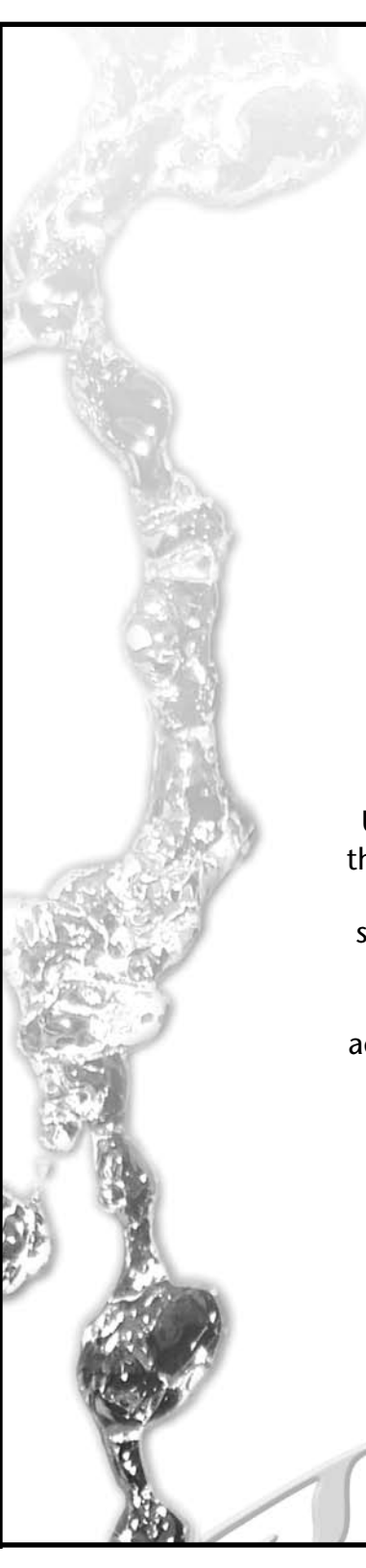
- **NEW Environmentally Friendly** lamps throughout our entire product offering; Low mercury (Hg) technology provides lamps with less than 10 mg of mercury including our amalgam lamps (up to 70% less mercury than the competition).
- All Sterilume® lamps are TCLP\* compliant and meet current US state requirements regarding the "Mercury Phase-Out" program.
- Proprietary **LongLife+**™ coating eliminates the common problem of accelerated depreciation so often associated with higher intensity lamps ... provides stability, longer life and increased efficiency.
- All lamps are manufactured in hard glass (quartz) with durable ceramic end cap construction and date and colour coded for easy identification.
- Full one-year warranty on all Sterilume® UV lamps.
- Flexibility of vertical installation on amalgam lamps.

\* **Note:** The United States Environmental Protection Agency's (EPA) Toxicity Characteristic Leaching Procedure (TCLP) is used by the Federal Government and most states to determine whether or not spent fluorescent lamps should be characterized as hazardous waste.

## Recycle...

- R-Can encourages the recycling of all spent UV lamps at the end of lamp life. Please refer to **[www.lamprecycle.org](http://www.lamprecycle.org)** for information on recycling regulations in your area.





*Congratulations,* you have just purchased a Sterilight® Silver™ UV disinfection system. By purchasing this device, you have taken the first step in ensuring the safety of your water supply by using a totally non-intrusive, physical disinfection method. Your Sterilight system uses the most advanced UV technology on the market and is designed to provide you with years of trouble free operation with minimal maintenance required.

*silver*

## Table of Contents:

Parts / Schematic Breakdown	1
Safety Instructions	2
Water Chemistry	3
Installing Your UV Disinfection System	3-5
Disinfection Procedure	6-7
Operating and Maintenance Instructions	7-9
Operation	10-13
Troubleshooting	14-15
Silver Series Dose Flow Chart	15
Specifications	16-17
Manufacture's Warranty	18



***\*CSA/UL certification with approved power cord and lamps only.***

## Symbols:



***Caution***



***Protective  
Ground***



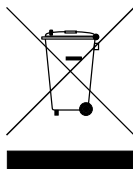
***Electrical  
Warning***



***Fragile***



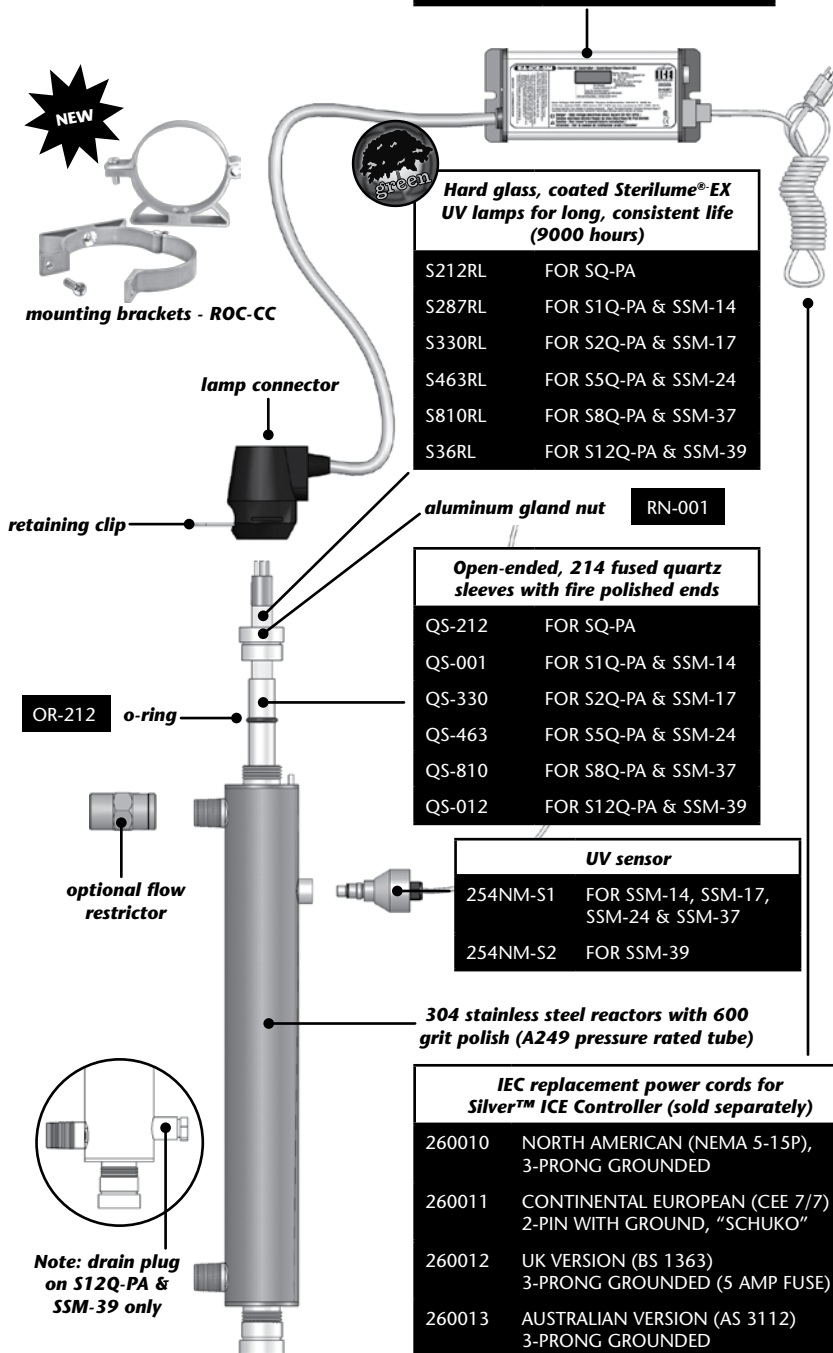
***Eye Protection***




***WEEE (waste  
electrical or  
electronic  
equipment)\****

***\* This symbol indicates that you should not discard wasted electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.***


## Parts:







## Safety Instructions:



 **WARNING** - to guard against injury, basic safety precautions should be observed, including the following:



1. **READ AND FOLLOW ALL SAFETY INSTRUCTIONS.**


 **CAUTION** - Always disconnect power before servicing.


  3. **DANGER** - To avoid possible electric shock, special care should be taken since water is present near electrical equipment. Unless a situation is encountered that is explicitly addressed by the provided maintenance and troubleshooting sections, do not attempt repairs yourself, refer to an authorized service facility.


  4. Carefully examine the disinfection system after installation. It should not be plugged in if there is water on parts not intended to be wet such as, the ballast or lamp connector.



  5. Do not operate the disinfection system if it has a damaged cord or plug, if it is malfunctioning or if it has been dropped or damaged in any manner.

  6. Always disconnect water flow and unplug the disinfection system before performing any cleaning or maintenance activities. Never yank the cord to remove from an outlet; grasp the wall plug and pull to disconnect.



 7. Do not use this disinfection system for other than intended use (potable water applications). The use of attachments not recommended or sold by the manufacturer / distributor may cause an unsafe condition.

 8. Intended for indoor use only. Do not install this disinfection system where it will be exposed to the weather or to temperatures below freezing. Do not store this disinfection system where it will be exposed to the weather. Do not store this disinfection system where it will be exposed to temperatures below freezing unless all water has been drained from it and the water supply has been disconnected.

 9. Read and observe all the important notices and warnings on the water disinfection system.

  10. If an extension cord is necessary, a cord with a proper rating should be used. A cord rated for less Amperes or Watts than the disinfection system rating may overheat. Care should be taken to arrange the cord so that it will not be tripped over or pulled. Circuit breaker must not exceed power cord current rating (ie - 15A for North American NEMA 5-15P).

11. **SAVE THESE INSTRUCTIONS.**

  **Warning:** The UV light given off by this unit can cause serious burns to unprotected eyes and skin. Never look directly at an illuminated UV lamp. When performing any work on the UV disinfection system always unplug the unit first. Never operate the UV system while the UV lamp is outside of the UV chamber.

**Note:** The UV lamp inside of the disinfection system is rated at an effective life of approximately 9000 hours. To ensure continuous protection, replace the UV lamp annually.

## Water Chemistry:

Water quality is extremely important for the optimum performance of your UV system. The following levels are recommended for installation:

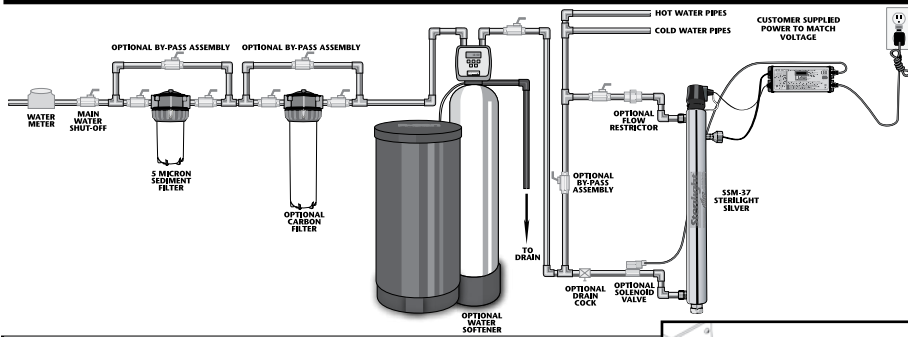
- **Iron:** < 0.3 ppm (0.3 mg/L)
- **Hardness\*:** < 7 gpg (120 mg/L)
- **Turbidity:** < 1 NTU
- **Manganese:** < 0.05 ppm (0.05 mg/L)
- **Tannins:** < 0.1 ppm (0.1 mg/L)
- **UV Transmittance:** > 75% (call factory for recommendations on applications where UVT < 75%)

\* Where total hardness is less than 7 gpg, the UV unit should operate efficiently provided the quartz sleeve is cleaned periodically. If total hardness exceeds 7 gpg, the water should be softened.

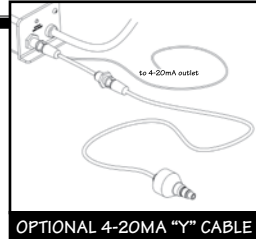
If your water chemistry contains levels in excess of those mentioned above, proper pre-treatment is recommended to correct these water problems prior to the installation of your UV disinfection system. These water quality parameters can be tested by your local dealer, or by most private analytical laboratories. ***Proper pre-treatment is essential for the UV disinfection system to operate as intended.***

## Installing your UV Disinfection System:

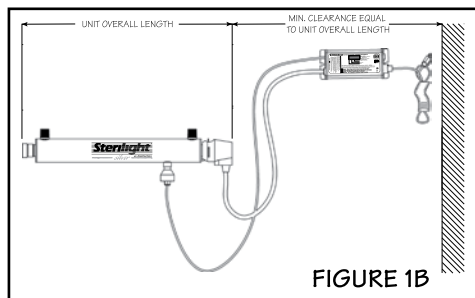
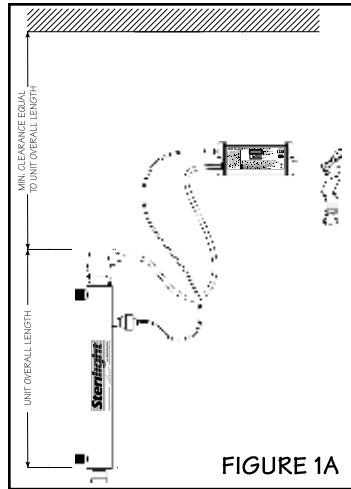
- **CAUTION**, electronic ballast must be connected to a grounded receptacle and the lamp connector ground wire connected to the stainless steel reactor chamber.
- The disinfection system is designed to be mounted either horizontally or vertically at the point-of-use or point-of-entry depending on the specific flow rate of the unit.  
**Note:** The ideal installation is vertical with the lamp connector on top. This is to prevent water damage from occurring on the lamp pins and lamp connector.
- The ballast should be mounted either above or beside the reactor chamber. Never mount vertically with AC connector at top of ballast to prevent moisture from running down cordage and causing a potential fire hazard. Drip loops in all cordage connected to ballast controller is highly recommended (see figure 1D).
- The complete water system, including any pressure or hot water tanks, must be sterilized before start up by flushing with chlorine (household bleach) to destroy any residual contamination (see page 6).
- For safety purposes, the disinfection system should be connected to a ground fault interrupt circuit.
- The disinfection system is intended for indoor use only, do not install disinfection system where it may be exposed to the weather.
- Install the disinfection system on cold water line only.
- If treating the entire house, install the disinfection system before any branch lines.
- A 5 micron sediment filter must precede the disinfection system. Ideally, the disinfection system should be the last treatment the water receives before it reaches the faucet.



1. The above picture shows the installation of a typical disinfection system and the related components that may be used for the installation. The use of a by-pass assembly is recommended in case the system requires “off-line” maintenance. If this is the case, it must be noted that the system will require supplementary disinfection of the distribution system if any water is used during this by-pass condition. In addition, during by-pass, the water will NOT be disinfected and the attached **“DO NOT CONSUME THE WATER”** tag (included with the system), should be physically installed on the by-pass assembly until such time as the system is sanitized and returned to service. Please refer to the complete disinfection procedure as outlined on page 6 of this document. If the water is to be consumed while the system is off-line, the water must be boiled for twenty minutes prior to consumption.



2. Select a suitable location for the disinfection system and its related components. As it is recommended to install a ground fault protected circuit (GFCI), make sure that this is taken into consideration prior to any installation. The system can either be installed vertically (inlet port at the bottom) (Figure 1A), or horizontally (Figure 1B), however the vertical installation is the most preferred method. When selecting a mounting location, you must also leave enough space to allow for the removal of the UV lamp and/or quartz sleeve (typically leave a space equal to the size of the reactor chamber itself). (Note: Installation drawings show Silver “PLUS” system with UV sensor for representation purpose only)





- ⚠ 3. Mount the system to the wall using the supplied clamps. Various connection methods can be used to connect the water source to the system, however union type connectors are recommended. The use of a flow restrictor device is strongly recommended when installing your system in order to maintain the manufacturers rated flow rate. The flow restrictor should be installed on the outlet port and is designed to be installed in one direction only. Ensure that the flow of the water matches the flow direction as indicated on the flow restrictor (Figure 1C). **DO NOT SOLDER CONNECTIONS WHILE ATTACHED TO THE SYSTEM AS THIS COULD DAMAGE THE O-RING SEALS.**
- ⚠ 4. Mount the Silver ICE controller horizontally to the wall, near the reactor chamber. Ideally place the controller above the reactor and away from any water connection point, to prevent any water from potentially leaking onto the controller by means of a leak at a connection point or a “sweating” system. Make sure you allow for a “drip-loop” (Figure 1D) on the lamp, sensor and power cord, again, to prevent any water from potentially entering the controller. Affix the green ground wire to the grounding lug at the top of the reactor vessel and securely fasten with the lugnut provided (Figure 1E).
5. Install the UV lamp and UV sensor as outlined on pages 7-9.
- ⚠ 6. When all plumbing connections are made, slowly turn on the water supply and check for leaks. The most likely cause for leaks is from the o-ring seal. In case of a leak, shut water off, drain cell, remove the retaining nut, wipe the o-ring and threads clean and re-install.
- ⚠ 7. Once it is determined that there are no leaks, plug the system into the ground fault interrupter, and check controller to ensure the system is operating properly. The controller is designed to detect both power to the system and lamp illumination. It is important to **NEVER LOOK DIRECTLY AT THE GLOWING UV LAMP.**
8. Allow the water to run for a few minutes to clear any air or dust that may be in the reactor.

**PLEASE NOTE:** When there is no flow, the water in the cell will become warm, as the UV lamp is always on. To remedy this, run a cold water tap anywhere in the house for a minute to flush out the warm water.

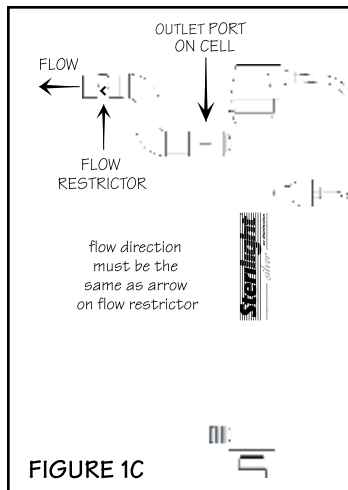


FIGURE 1C

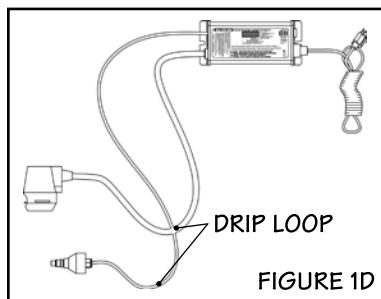


FIGURE 1D

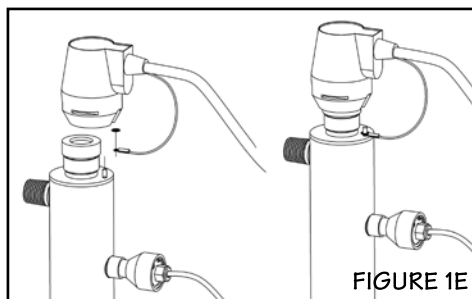


FIGURE 1E


## Disinfection Procedure:

UV disinfection is a physical disinfection process and does not add any potentially harmful chemicals to the water. As UV does not provide a disinfection residual, it is imperative that the entire distribution system located after the UV be chemically disinfected to ensure that the water is free from any bacteriological contaminants. The disinfection process must be performed immediately after the UV unit is installed and repeated thereafter whenever the UV is shut down for service, without power, or inoperative for any reason. The procedure for sanitizing the plumbing system is readily accomplished as follows:

1. Shut off the upstream water supply that feeds water into the reactor chamber and depressurize water system. Remove the pre-filter cartridge and fill the sump with 1-2 cups of household (5.25%) bleach (chlorine) – Do NOT use hydrogen peroxide. At all times during this process, make sure the UV unit (and lamp) is turned on and operational!
2. Repressurize water system, open each faucet and allow cold water to run until you smell chlorine, shut the faucet off and then repeat the process for each faucet, including hot water. You must ensure that all taps, including outside faucets, dishwashers, shower heads, washing machines, connections to refrigerators, toilets, etc., pass chlorinated water.
3. Once all the locations have passed the chlorine disinfection solution, you will need to leave the solution sit for a period of 20 – 30 minutes. Reinstall the pre-filter cartridge into the filter and then flush the chlorine solution from the system until no chlorine smell is detectable. Make sure that each fixture that was disinfected in step two is completely flushed of the chlorine solution as the consumption of this water is not advised due to the extremely high concentrations of chlorine. It is important to remember that in the event that a UV is briefly shut down for routine cleaning or during power interruptions where water could have passed through the system, the aforementioned procedure must also be followed.

Note A: The addition of chlorine (bleach) to a hot water tank that has in the past been fed with untreated raw water with high levels of other contaminants (iron, manganese, hydrogen sulphide, organics, etc.) will result in oxidation of these contaminants and may require repeated flushing of the hot water tank. This contingency must be dealt with independently under the start-up procedure for any other conditioners that may form a part of the pre-treatment for the UV unit.

Note B: The above procedure (Steps 1 to 3) will result in a massive chlorine residual far in excess of the 0.5 to 1.0 mg/L typically present in municipally chlorinated water and of a magnitude consistent with the minimum 50 mg/L chlorine solution recommended for the disinfection of distribution systems known to be contaminated. Do not consume water until complete system has been flushed.

**PLEASE NOTE:** As the Silver “Plus” systems include a 254nm UV intensity monitor, it should be noted that the introduction of the bleach solution required for disinfection *WILL* trigger a temporary low UV condition. This is due to the fact that the bleach physically “clouds” the raw water. Once the bleach runs through the system, the alarm condition will return to normal. During this sanitization process, the audible alarm condition on the Silver “Plus” controller can be temporarily deferred by pressing the “RESET” switch for 5 seconds. By doing this, the audible alarm will be silenced and the solenoid relay will close (AC power will be provided to the normally closed (NC) solenoid, allowing water to pass through the system). The system will display  on the controller LED. This condition will remain for 12 hours unless the system is manually reset as outlined on page 10 of this manual.

## OPERATION

- Always disconnect power before performing any work on the disinfection system.
- Regularly inspect your disinfection system to ensure that the power indicators are on and no alarms are present.
- Replace the UV lamp annually (or biennially if seasonal home use) to ensure maximum disinfection.
- Always drain the reactor chamber when closing a seasonal home or leaving the unit in an area subject to freezing temperatures.

## Operating & Maintenance Instructions:

**⚠ Caution:** prior to performing any work on the disinfection system, always disconnect the power supply first.

### UV Lamp Replacement :

**NOTE: RESET LAMP LIFE TIMER AFTER LAMP REPLACEMENT (PG 10)** – refer to [www.lamprecycle.org](http://www.lamprecycle.org) for lamp disposal

- ⚠** 1. To replace the lamp, there is NO need to disconnect the system from the water supply, nor to drain the water from the reactor chamber DO NOT USE WATER DURING THIS PROCEDURE. Lamp replacement is a quick and simple procedure requiring no special tools. The UV lamp must be replaced after 9,000 hours of continuous operation (approximately one year) in order to ensure adequate disinfection.
- ⚠** 2. Disconnect main power source and allow the unit to power down for 30 sec. Remove the lamp connector by sliding the metal retaining ring (Figure 2A) away from the body of the connector. Remove connector and lamp from the reactor chamber. Separate the lamp from the connector (Figure 2B). Do not twist the lamp from the connector, simply slide the two apart. Avoid touching the lamp on the glass portion. Handling the lamp at the ceramic ends is acceptable, however if you must touch the lamp glass, please use gloves or a soft cloth. Fully remove the lamp from the reactor chamber being careful not to angle the lamp as it is removed from the chamber. If the lamp is removed on an angle, pressure will be applied on the inside of the quartz sleeve, causing the sleeve to fracture.
- ⚠** 3. To install a new lamp, first remove the lamp from its protective packaging, again being careful not to touch the lamp glass itself. Carefully insert the lamp into the reactor vessel (actually inside the quartz sleeve) (Figure 2C). Insert the lamp fully into the chamber leaving about two inches of the lamp protruding from the chamber. Next, attach the connector to the UV lamp (Figure 2B). The connector is “keyed” and will only allow correct installation in one position. Ensure the connector is fully seated onto the UV lamp (Figure 2D).

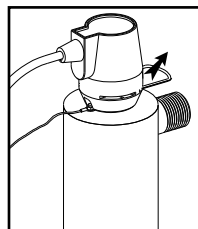


FIGURE 2A

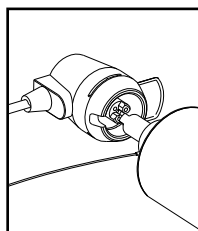


FIGURE 2B

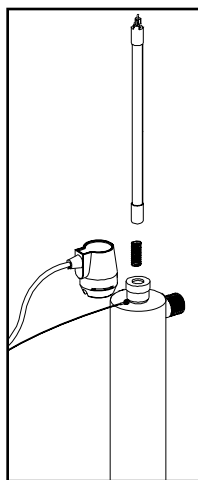


FIGURE 2C

4. Once the lamp is fully seated on the connector, slide the connector over the aluminum retaining nut. Make sure the metal retaining ring on the connector is pulled away from the body of the connector in order that the connector may slide fully over the retaining nut. Once the connector is located fully over the retaining nut, slide the metal ring back in to lock the connector in place (Figure 2E). As this connector is keyed to the reactor chamber, make sure the notch on the connector (Figure 2D) is located over the ground lug located on the reactor chamber.

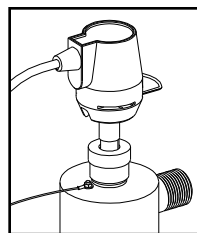


FIGURE 2D

### Quartz Sleeve Replacement / Cleaning:

1. If the water contains any hardness minerals (calcium or magnesium), iron or manganese, the quartz sleeve will require periodic cleaning. To remove the quartz sleeve, first remove the UV lamp as outlined in step 1-4 (page 7-8) then perform the following steps:
- a) Shut off water supply and drain all lines.
  - b) Remove the lowest connection on the disinfection system and drain the UV chamber (use a small bucket under the unit to prevent a spill). Note: On S12Q-PA & SSM-39 systems, the reactor is provided with a 1/4" drain port. On this system, simply remove drain plug and allow water to drain into a bucket
  - c) Remove aluminum gland nuts from both ends of the reactor chamber (Figure 3A), checking for the free floating spring inside sleeve at the opposite end to the lamp connection (do not allow quartz sleeve to fall).
  - d) Carefully remove o-rings from the quartz sleeve (Figure 3A). As the o-ring may tend to adhere to the quartz sleeve, it is recommended to replace the o-rings annually. Remove quartz sleeve carefully from chamber.
  - e) Clean the outside of the quartz sleeve with a cloth soaked in CLR, vinegar or some other mild acid and then rinse.
  - f) Re-assemble the quartz sleeve in the UV chamber allowing the sleeve to protrude an equal distance from both ends of the UV chamber (Figure 3B).
  - g) Wet the o-rings and slide onto each end of the quartz sleeve and reassemble the gland nuts (hand tight is sufficient), slide spring inot quartz sleeve. Use new o-rings supplied.
  - h) Re-tighten all connections, turn on water slowly and check for leaks.
  - i) Re-install the UV lamp and lamp connector as per UV Lamp Replacement instructions on page 7.
  - j) Plug in ballast and verify the POWER-ON LED display is illuminated and ballast power-up sequence operates.

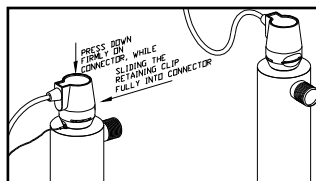


FIGURE 2E

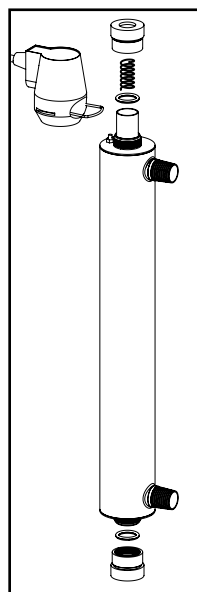


FIGURE 3A

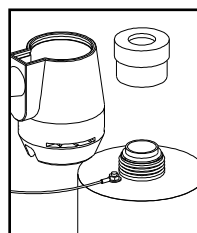


FIGURE 3B

**Note:** If the system is put on a temporary by-pass or if it becomes contaminated after the disinfection system, it will be necessary to shock the system with household bleach for a full 20 minutes before resuming the use of the water.

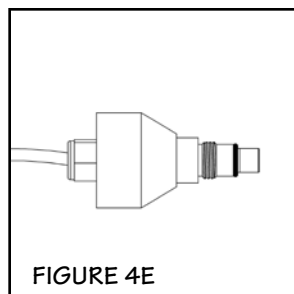
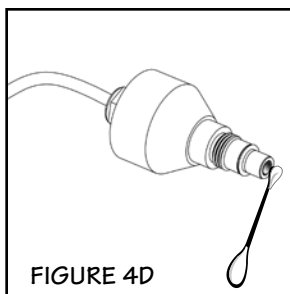
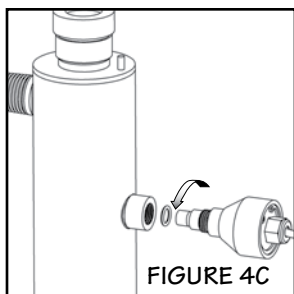
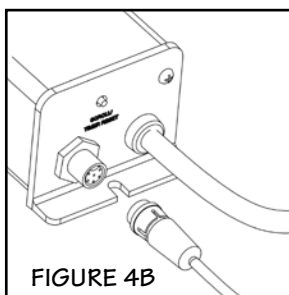
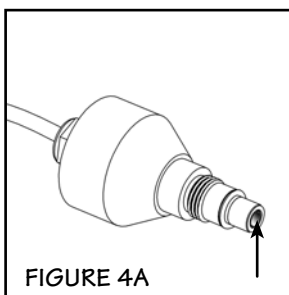
## UV Sensor Replacement / Cleaning (SM models only):



The UV sensor is very delicate instrument. Extreme care is required when handling and cleaning. The sensor window itself is constructed from quartz which is extremely fragile, be careful you do not chip or break this quartz window. Manufacturer's warranty does not cover damage due to neglect or misuse.

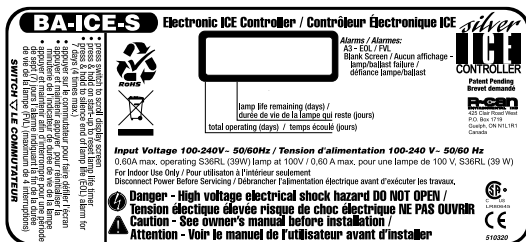
Mineral deposits and sediment may accumulate on the sensor window decreasing the UV energy detected. Good maintenance of pre-treatment equipment will reduce the accumulation of residues. If the system indicates that the UV intensity is low, one cause may be a stained quartz sleeve and/or sensor window. To clean follow steps 1-3 below.

1. Before removing the sensor assembly, follow the steps as outlined in the "Quartz Sleeve Replacement And/Or Cleaning" section. The quartz sleeve should be cleaned at the same time as the UV sensor. Disconnect the UV sensor from the Silver "Plus" (BA-ICE-SM) controller by disconnecting the sensor cable, turning the collar counter-clockwise (Figure 4B). To remove the sensor, grasp the body of the sensor and rotate counter-clockwise (Figure 4C) until the sensor is free of the threaded sensor port.
2. Once the sensor is free from the reactor chamber, clean the quartz window (Figure 4A) with a commercial scale remover (CLR or Lime-A-Way) and a lint free cotton swab (Figure 4D). Follow all manufacturer's instructions regarding the cleaning fluid used. Do not use an abrasive cleaner on the sensor window. Scratching of the sensor window will void any manufacturer's warranty on this item.
3. Ensure sensor lens is rinsed free of cleaning solution. Carefully reassemble the sensor assembly with o-ring (Figure 4E) into the sensor boss. Screw the sensor into the boss and tighten to achieve a water-tight seal. DO NOT OVER TIGHTEN. Attach the sensor cable to the Controller and return to service (Figure 4B).



# Operation:

## Basic Systems incorporating BA-ICE-S controller:



365

### 1. Lamp life remaining (days):

The controller tracks the number of days of operation of the lamp and the controller. The default screen will display the total lamp life remaining (in days). The controller will count down the number of days remaining until the lamp requires changing (365 days to 1 day). At "0" days, the controller will display **A3** on the display and supply an intermittent audible chirp (1 second on, 5 seconds off), indicating the need to change the lamp.

**DEFERRAL** - Once the "A3" or end of lamp life message is shown on the LED screen, the audible alarm can be deferred up to 4 separate times. The delay switch is designed to allow you time to address the alarm while you obtain a new UV lamp. This can be done by simply depressing the push-button "RESET" switch, which is located on the left side of the controller. Each time the reset switch is pressed the controller alarm is deferred seven days. Once the final 7 day deferral has been reached the alarm can only be silenced by changing the UV lamp and manually resetting the controller timer. To do this please follow the step by step instructions below:

#### RESETTING LAMP LIFE:

1. disconnect power supply from controller
2. remove expired lamp from the reactor chamber (refer to [www.lamprecycle.org](http://www.lamprecycle.org) for lamp disposal)
3. install new UV lamp and connect it to lamp connector (refer to page 7)
4. replace lamp connector
5. hold down the "RESET" switch while reapplying power to the controller until you see "rSEt", then release
6. 5 second delay will occur until you hear an audible tone & LED display will read **365** once again

Once you hear the tone, let go of the switch and the counter will be reset. Even though the alarm on the system can be deferred for a period of time, it is important to address each and every alarm condition as they are indicating that there is a potential problem with the system and should be remedied.

1680

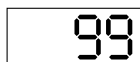
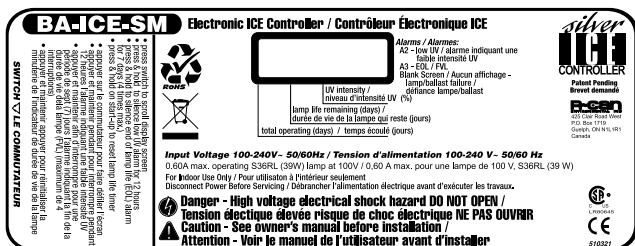
### 2. Total days of operation:

The controller also displays the total running time of the controller. To obtain this reading, press the push-button SWITCH once. The total running time of the controller will be numerically displayed in days. This information will remain displayed for ten seconds and will then revert back to the lamp life remaining default screen. It should be noted that this value cannot be reset.



### 3. Lamp failure (blank screen):

When the system recognizes LAMP FAILURE (no current running through the lamp), the 4-segment display will be blank (no default LAMP LIFE REMAINING screen) and the system will supply an intermittent audible tone (1 second on, 1 second off). The system will remain in this state, until this condition is remedied.

## "Plus" Systems incorporating BA-ICE-SM controller:



### 1. UV intensity (%):

The Silver "Plus" series of products incorporate a UV sensor which detects the discrete 254 nm wavelength of the UV lamp. This information is relayed to the Silver "Plus" controller and is the default display shown in "% UV output". The system will display the UV output between 50 to 99 percent. When the system drops below 50%, a low UV warning is displayed as  and alternately flashes (at 2 second intervals) back to the actual UV level. —→ Eg.  Additionally, the system will supply an intermittent audible tone (2 seconds on, 2 seconds off), during low UV conditions.

**Note:** UV levels of ...

 to 

Indicates the system is functioning within a normal operating range.

 to 

Indicates the UV level is still within a safe level, however cleaning or lamp replacement may soon be required.

 to 

Indicates the UV level is nearing the point of unsafe UV intensity, UV system should be immediately serviced.

< 

Indicates the UV level has now reached a level that is unsafe. At this level the water should not be consumed. The system/water supply should be examined to determine the reason for the low UV level of the UV intensity. At this level, the solenoid output has been activated and if a solenoid is installed, water will cease to flow.

**DEFERRAL** - To temporarily defer the audible alarm during a low UV alarm, press the push-button "RESET" switch and hold for five seconds. This will mute the audible alarm condition for 12 hours.



This advanced warning system has been installed to provide you with the optimum protection against microbiological contamination in your water.

**DO NOT DISREGARD THE WARNING SIGNALS.**

The best way to ensure optimum UV performance is to have the water microbiologically tested by a recognized testing agency on a regular basis.

Possible causes for low UV alarm conditions:

- a) The UV lamp has perhaps reached a level whereby it can no longer adequately provide a sufficient level of disinfection due to age (> 9000 hours). The lamp should be replaced with a new lamp from the manufacturer of the same size and type.
- b) The quartz sleeve and/or the sensor window have become stained or dirty. Mineral deposits or sediment in the water that was not detected during the original water analysis may be the cause for this (refer to page 8 for cleaning instructions).
- c) Intermittent voltage drop in the household power supply reducing the lamp output. The lamp will return to normal when the power is restored to full voltage. **Note: the monitoring system will not operate during power failures.**
- d) The quality of the influent water has changed and is no longer within the acceptable operational range of the UV system. Perform a water analysis to determine the exact constituents and concentration levels.
- e) The UV sensor is not installed correctly (see page 9).

365

2. Lamp life remaining (days):

To obtain this reading, press the push-button SWITCH a single time and follow the steps as outlined on page 10, regarding the operation of this feature.

1680

3. Total days of operation:

To obtain this reading, press the push-button SWITCH two times in succession and follow steps as outline on page 10, regarding the operation of this feature.

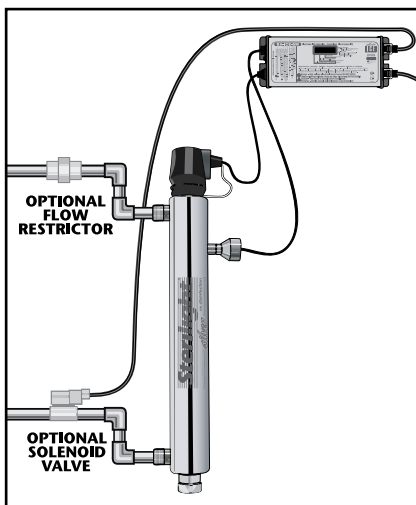
4. Lamp failure (blank screen):

Please refer to page 10 for explanation of this feature.

**Note:** On the Silver "Plus" systems, the audible tone provided for lamp failure is a continuous alarm, rather than the intermittent (1 second on, 1 second off) condition on the basic Silver systems.

5. Solenoid Output:

Working in conjunction with the UV intensity monitor, the Silver "plus" controller provides a powered, male IEC, solenoid (line voltage) connection (note: this is NOT a dry contact). In addition, this solenoid connection is protected with a replaceable 2 amp isolated fuse. When the UV intensity monitor senses that the water is not adequately being treated and drops to 49% UV intensity or below, the internal relay is opened thereby stopping AC power flowing to the normally closed solenoid valve. The valve will remain closed (no power) until the UV level rises above 49%, at which time the solenoid will open, allowing for water to pass through. To temporarily defer the operation of this solenoid output for up to 12 hours, please refer to the instructions outlined on page 11 of this manual.



SOLENOID INSTALLATION

**NOTE: DURING BYPASS, THE "DO NOT CONSUME THE WATER" tag included with this manual should be placed in a prominent location and the water should NOT be consumed until the system has returned to a safe condition.**



6. 4-20mA output (optional):

For those looking for the capability to transmit the UV intensity data to a remote location via a 4-20 mA signal, an optional "Y" cable is available from your dealer (Figure 5A). Please order PN 260134. This "Y" cable comes with 20 meters (65') of cable for the 4-20 mA signal. To install, first remove the existing sensor cable from the Silver "Plus" controller (Figure 5B) and affix the new "Y" cable (Figure 5C). Next, attach the "male" end of the existing sensor cable to the "female" end of the new "Y" cable. Appropriately attach the 4-20 mA cable to the applicable equipment and ensure all connections are hand-tight.

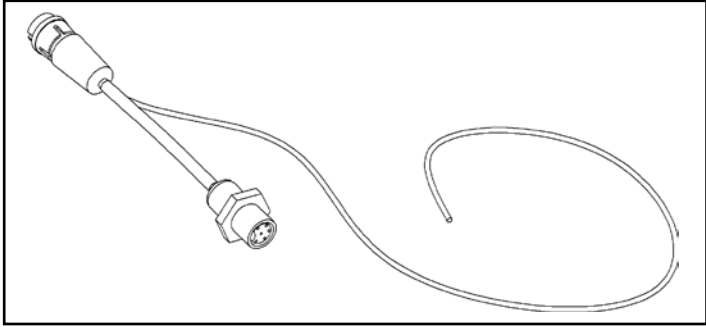


FIGURE 5A

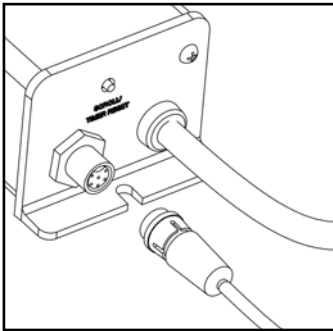


FIGURE 5B

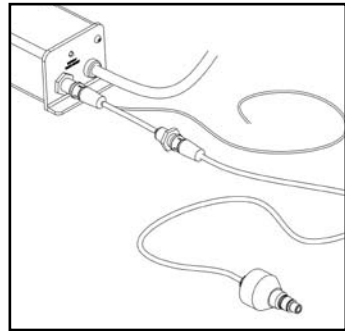


FIGURE 5C

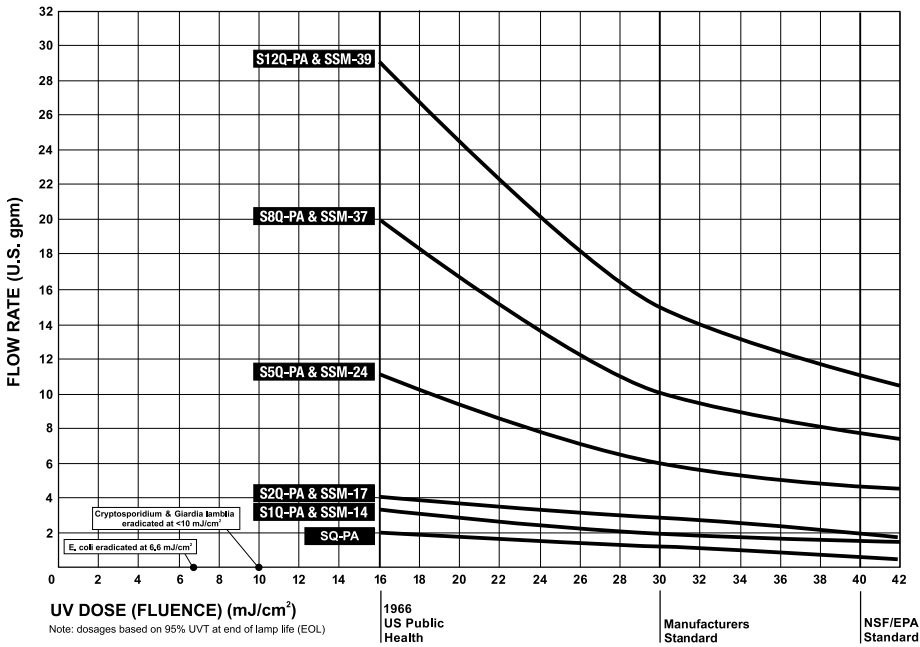
## Troubleshooting:

### TROUBLESHOOTING GUIDE


Symptom	Possible Causes	Solutions
Pressure Drop	Sediment pre-filter clogged	<ul style="list-style-type: none"> <li>replace filter cartridge with appropriate 5 micron cartridge</li> </ul> <b>Note:</b> check source water supply as fluctuations may occur in source pressure
	Flow regulator	<ul style="list-style-type: none"> <li>flow regulator will result in pressure drop when approaching full flow</li> </ul>
High Bacteria Counts	Quartz sleeve is stained or dirty	<ul style="list-style-type: none"> <li>clean sleeve with scale cleaner and eliminate source of staining problem (ie. soften hard water, see page 8)</li> </ul>
	Change in feed water quality	<ul style="list-style-type: none"> <li>have source water tested to ensure that water quality is still within allowable limits for this system</li> </ul>
	Contamination in water lines after UV system	<ul style="list-style-type: none"> <li>it is imperative that effluent water stream be shocked with chlorine (bleach) before water leaves UV system - disinfection system must have a bacterial free distribution system to work effectively (see page 6)</li> </ul>
	Possible break-through of sediment through pre-filter	<ul style="list-style-type: none"> <li>have source water tested for turbidity - may need stepped filtration in order to catch all sediment entering water system (20 micron filter followed by a 5 micron filter followed by UV system)</li> </ul>
Heated Product Water	Common problem caused by infrequent use of water	<ul style="list-style-type: none"> <li>run water until it return to ambient temperature</li> </ul>
Water Appears Milky	Caused by air in the water lines	<ul style="list-style-type: none"> <li>run water until air is purged</li> </ul>
Unit Leaking Water	Problem with o-ring seal (on gland nut and/or UV sensor)	<ul style="list-style-type: none"> <li>ensure o-ring is in place, check for cuts or abrasions, clean o-ring, moisten with water/lubricant and re-install, replace if necessary (OR-212)</li> </ul>
	Condensation on reactor chamber caused by excessive humidity & cold water	<ul style="list-style-type: none"> <li>check location of disinfection system and control humidity</li> </ul>
	Inadequate inlet/outlet port connections	<ul style="list-style-type: none"> <li>check thread connections, reseal with Teflon® tape and re-tighten</li> </ul>
System Shutting Down Intermittently	Interrupted power supply	<ul style="list-style-type: none"> <li>ensure system has been installed on its own circuit, as other equipment may be drawing power away from UV (ie. pump or fridge)</li> <li>UV system should not be installed on a circuit which is incorporated into a light switch</li> </ul>
Lamp Failure Alarm on - New Lamp	Loose connection between lamp and connector	<ul style="list-style-type: none"> <li>disconnect lamp from connector and reconnect, ensuring that a tight fit is accomplished</li> </ul>
	Moisture build up in connector may keep lamp and connector from making a solid connection	<ul style="list-style-type: none"> <li>eliminate chance of any moisture getting to the connector and/or lamp pins</li> </ul>

<b>DISPLAY FAULT MODES</b>	
<b>LED display reads "A3"</b>	<ul style="list-style-type: none"> <li>• lamp life expired - countdown is at "0" days</li> <li>• press reset button for a deferred alarm, replace UV lamp</li> </ul>
<b>LED display is blank</b>	<ul style="list-style-type: none"> <li>• controller is in lamp failure mode</li> <li>• power system down, allowing it to reset itself; apply power in order to confirm that the controller is able to power lamp</li> <li>• check to see if there is sufficient power to the UV system</li> </ul>
<b>Low UV level displayed on screen</b>	<ul style="list-style-type: none"> <li>• test water supply to see if water quality meets recommended parameter limits</li> <li>• clean quartz sleeve and sensor eye</li> </ul>
<b>LED flashing "A2" and then back to UV level</b>	<ul style="list-style-type: none"> <li>• low UV alarm deferral has been activated</li> <li>• UV level has dropped below 50% and the audible alarm has been muted by pressing the reset switch and holding it for 5 seconds</li> <li>• this audible alarm deferral will only last 12 hours</li> </ul>

### Silver Series Dose Flow Chart:



# Specifications Silver “BASIC”:


MODEL		SQ-PA	S1Q-PA	S2Q-PA	S5Q-PA	S8Q-PA	S12Q-PA
Flow Rate <sup>1</sup>	US Public Health 16mj/cm <sup>2</sup>	7.5 lpm (2 gpm) (0.5 m <sup>3</sup> /hr)	12.3 lpm (3.3 gpm) (0.7 m <sup>3</sup> /hr)	15 lpm (4 gpm) (0.9 m <sup>3</sup> /hr)	41.6 lpm (11 gpm) (2.5 m <sup>3</sup> /hr)	75.7 lpm (20 gpm) (4.5 m <sup>3</sup> /hr)	110 lpm (29 gpm) (6.6 m <sup>3</sup> /hr)
	R-Can Standard 30 mj/cm <sup>2</sup>	5.7 lpm (1.5 gpm) (0.3 m <sup>3</sup> /hr)	7.5 lpm (2 gpm) (0.5 m <sup>3</sup> /hr)	11 lpm (3 gpm) (0.7 m <sup>3</sup> /hr)	22.7 lpm (6 gpm) (1.4 m <sup>3</sup> /hr)	37.9 lpm (10 gpm) (2.3 m <sup>3</sup> /hr)	57 lpm (15 gpm) (3.4 m <sup>3</sup> /hr)
	NSF/EPA 40mj/cm <sup>2</sup>	3.8 lpm (1 gpm) (0.2 m <sup>3</sup> /hr)	5.5 lpm (1.5 gpm) (0.3 m <sup>3</sup> /hr)	7.5 lpm (2 gpm) (0.5 m <sup>3</sup> /hr)	17 lpm (4.5 gpm) (1.0 m <sup>3</sup> /hr)	29.3 lpm (7.8 gpm) (1.8 m <sup>3</sup> /hr)	42 lpm (11 gpm) (2.5 m <sup>3</sup> /hr)
Dimensions	Reactor	30.5 x 5.2 cm (12" x 2")	38.1 x 6.4 cm (15" x 2.5")	43.2 x 6.4 cm (17" x 2.5")	56 x 6.4 cm (22" x 2.5")	90 x 6.4 cm (35" x 2.5")	94 x 8.1 cm (37" x 3.5")
	Controller	18.6 cm x 8.1 cm x 6.4 cm (7.3" x 3.2" x 2.5")					
Inlet/Outlet Port Size		1/4" MNPT	1/4" MNPT	1/2" MNPT	3/4" MNPT	3/4" MNPT	Combo 3/4" FNPT/ 1" MNPT
Shipping Weight		2.3 kg (5 lbs)	2.7 kg (6 lbs)	2.7 kg (6 lbs)	2.7 kg (6 lbs)	4.5 kg (10 lbs)	5.9 kg (13 lbs)
Electrical	Voltage <sup>2</sup>	100-240V/ 50-60Hz	100-240V/ 50-60Hz <sup>2</sup>	100-240V/ 50-60Hz <sup>2</sup>	100-240V/ 50-60Hz <sup>2</sup>	100-240V/ 50-60Hz	100-240V/ 50-60Hz
	Power Consumption	15 W	19 W	22 W	30 W	46 W	48 W
	Lamp Watts	10 W	14 W	17 W	25 W	37 W	39 W
Maximum Operating Pressure		8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)
Ambient Water Temperature		2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)
Lamp Type		 <b>“GREEN”</b> Sterilume™-EX (standard-output)					
Visual “Power-On”		Yes	Yes	Yes	Yes	Yes	Yes
Audible Lamp Failure		Yes	Yes	Yes	Yes	Yes	Yes
Lamp Replacement Reminder		Yes	Yes	Yes	Yes	Yes	Yes
Visual Lamp Life Remaining		Yes	Yes	Yes	Yes	Yes	Yes
Total Running Time		Yes	Yes	Yes	Yes	Yes	Yes
Chamber Material <sup>3</sup>		304 SS	304 SS	304 SS	304 SS	304 SS	304 SS

<sup>1</sup> Flow rates stated @ 95% UVT EOL

<sup>2</sup> 12VDC available on request

<sup>3</sup> 316L SS available on request

# Specifications Silver “PLUS”:

MODEL		SSM-14	SSM-17	SSM-24	SSM-37	SSM-39
Flow Rate <sup>1</sup>	US Public Health 16mj/cm <sup>2</sup>	12.3 lpm (3.3 gpm) (0.7 m <sup>3</sup> /hr)	15 lpm (4 gpm) (0.9 m <sup>3</sup> /hr)	41.6 lpm (11 gpm) (2.5 m <sup>3</sup> /hr)	75.7 lpm (20 gpm) (4.5 m <sup>3</sup> /hr)	110 lpm (29 gpm) (6.6 m <sup>3</sup> /hr)
	R-Can Standard 30 mj/cm <sup>2</sup>	7.5 lpm (2 gpm) (0.5 m <sup>3</sup> /hr)	11 lpm (3 gpm) (0.7 m <sup>3</sup> /hr)	22.7 lpm (6 gpm) (1.4 m <sup>3</sup> /hr)	37.9 lpm (10 gpm) (2.3 m <sup>3</sup> /hr)	57 lpm (15 gpm) (3.4 m <sup>3</sup> /hr)
	NSF/EPA 40mj/cm <sup>2</sup>	5.5 lpm (1.5 gpm) (0.3 m <sup>3</sup> /hr)	7.5 lpm (2 gpm) (0.5 m <sup>3</sup> /hr)	17 lpm (4.5 gpm) (1.0 m <sup>3</sup> /hr)	29.3 lpm (7.8 gpm) (1.8 m <sup>3</sup> /hr)	42 lpm (11 gpm) (2.5 m <sup>3</sup> /hr)
Dimensions	Reactor	39.4 x 6.4 cm (15.5" x 2.5")	43.4 x 6.4 cm (17.1" x 2.5")	56.1 x 6.4 cm (22.1" x 2.5")	90.4 x 6.4 cm (35.6" x 2.5")	95.3 x 8.9 cm (37.5" x 3.5")
	Controller	21.1 cm x 8.1 cm x 6.4 cm (8.3" x 3.2" x 2.5")				
Inlet/Outlet Port Size		1/4" MNPT	1/2" MNPT	3/4" MNPT	3/4" MNPT	Combo 3/4" FNPT/ 1" MNPT
Shipping Weight		2.7 kg (6 lbs)	3.2 kg (7 lbs)	3.6 kg (8 lbs)	5.0 kg (11 lbs)	6.9 kg (13 lbs)
Electrical	Voltage	100-240V/ 50-60Hz	100-240V/ 50-60Hz	100-240V/ 50-60Hz	100-240V/ 50-60Hz	100-240V/ 50-60Hz
	Power Consumption	19 W	22 W	30 W	46 W	48 W
	Lamp Watts	14 W	17 W	25 W	37 W	39 W
Maximum Operating Pressure		8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)	8.62 bar (125 psi)
Ambient Water Temperature		2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)	2-40°C (36-104°F)
Lamp Type		 <b>“GREEN”</b> Sterilume™.EX (standard-output)				
Visual “Power-On”		Yes	Yes	Yes	Yes	Yes
Audible Lamp Failure		Yes	Yes	Yes	Yes	Yes
Lamp Replacement Reminder		Yes	Yes	Yes	Yes	Yes
Visual Lamp Life Remaining		Yes	Yes	Yes	Yes	Yes
Total Running Time		Yes	Yes	Yes	Yes	Yes
254nm UV Monitor		Yes	Yes	Yes	Yes	Yes
Solenoid Output (solenoid not incl.)		Yes	Yes	Yes	Yes	Yes
4-20 mA Output		Yes (optional 260134)	Yes (optional 260134)	Yes (optional 260134)	Yes (optional 260134)	Yes (optional 260134)
Chamber Material <sup>2</sup>		304 SS	304 SS	304 SS	304 SS	304 SS

<sup>1</sup> Flow rates stated @ 95% UVT EOL

<sup>2</sup> 316L SS available on request

## Manufacture's Warranty:

Manufacturer warrants the ultraviolet disinfection system hardware and electrical systems to be free from defects in material and workmanship for a period of five (5) years from the date of purchase by the original owner (consumer) on a pro-rated basis. Manufacturer warrants the ultraviolet lamps to be free from defects in material and workmanship for a period of one (1) year and the reactor chamber for a period of seven (7) years. The warrantor will at its option and expense, either repair or replace such units subject to the following conditions, exceptions, and exclusions.

### Conditions, Exceptions, and Exclusions

*The foregoing limited Warranty is subject to the following terms and conditions:*

1. Water passed through the unit must fall within the following parameters:
  - a) Iron: < 0.3 ppm (0.3 mg/L)
  - b) Hardness\*: < 7 gpg (120 mg/L)
  - c) Turbidity: < 1 NTU
  - d) Manganese: < 0.05 ppm (0.05 mg/L)
  - e) Tannins: < 0.1 ppm (0.1 mg/L)
  - f) UV Transmittance: > 75% (call factory for recommendations on applications where UVT < 75%)

\* Where total hardness is less than 7 gpg, the UV unit should operate efficiently provided the quartz sleeve is cleaned periodically. If total hardness is over 7 gpg, the water should be softened. Warranty will be void, if the proper steps are not taken to ensure that these impurities are not present.
2. This limited Warranty shall not apply to any unit which has been repaired or altered by anyone other than the Warrantor or by a person authorized by the Warrantor, nor to any units which have been subject to misuse, neglect, or accident.
3. This limited Warranty runs exclusively to the original Consumer and with respect to the original installation only.
4. WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.
5. This limited Warranty excludes the cost of labour in removing any defective unit or installing any replacement unit. This limited Warranty applies only to a unit when returned to the Warrantor at the owner's expense and in accordance with shipping instructions received from the Warrantor.